

Privacy Policy

At Robust d.o.o., we adhere to principles of transparency and careful protection of personal data. We are aware of our responsibility regarding the handling of your personal data, and therefore, we process all personal data in accordance with the applicable Personal Data Protection Act, the Electronic Communications Act, and the General Data Protection Regulation (GDPR).

The purpose of this Privacy Policy (the "Policy") is to inform you about the purposes for which we collect your personal data, how it will be used, your rights regarding the data we hold about you, and how to exercise those rights.

1. Data Controlle

The controller of your personal data is Robust d.o.o., Arja Vas 104, 3301 Petrovče.

2. Purpose of Data Processing and Types of Personal Data

All personal data you provide to us will be treated confidentially and used solely for the purposes for which you have provided it. If there arises a need for further processing of your data for another purpose, we will inform you in advance and request your consent.

3. Visiting and Using the Website

Each time you visit the websites www.robust.si, a server log file is automatically stored on the web server (e.g., IP address – the number that identifies an individual computer or other device connected to the web; browser version, time of visit, and similar information). We process this data for the purpose of maintaining our visit statistics for both websites (www.robust.si and www.split-buddy.si). Robust d.o.o. processes the collected data separately and does not link it with other data.

If there are links on the website to other websites that are not related to Robust d.o.o., we assume no responsibility for the data protection on those websites.

4. Processing of Personal Data of Our Clients

Podatke, ki nam jih posredujete v okviru povpraševanja, nam posredujete prostovoljno in na osnovi privolitve v komunikacijo po E-pošti za namen komuniciranja za vaše povpraševanje. Te podatke bomo obdelovali zgolj za potrebe priprave ponudbe in medsebojne komunikacije. Za pravilnost in točnost teh podatkov ste odgovorni izključno sami.

5. Data Users

All data collected on the basis of the aforementioned legal grounds will be used in accordance with the purpose for which it was collected and will not be disclosed to third parties without your consent. Personal data of clients is not disclosed to any third parties due to the confidential relationship between the user and the company Robust d.o.o.

Within the framework of legal authority, your personal data may be disclosed to the following data processors:
– providers of postal services, shipping service providers, providers of file and data carrier destruction services;
– information technology service providers for the maintenance and servicing of software and hardware;
– the administrator and website manager.

Robust d.o.o. undertakes not to forward or transfer your personal data to a third country or any international organization.

6. Retention Period

We assure you that your data is retained only for as long as necessary to fulfill the purpose for which it was collected and used, specifically:

ROBUST, razvoj, proizvodnja, trženje, d.o.o., Osnovni kapital: 7.500 EUR, Reg. Podjetja: Okrožno sodišče v Celju, Št. reg. vložka: 2013/48384, DŠ: 50717910, ID za DDV: SI50717910, MŠ: 6498825, IBAN: SI56 0400 1004 9928 411, Nova KBM d.d., SWIFT/BIC: KBMASI2X

- Server log files are retained for 3 (three) months.
- Your contact details for communication purposes are processed until the transaction or communication is completed.
- If there is a different statutory retention period for specific data processed for contract realization (e.g., accounting or tax data), the retention period is 10 (ten) years. During this time, data processing is limited.
- Upon the end of the need for data retention, i.e., after fulfilling the purpose for which it was collected, the data is immediately irreversibly and permanently deleted.

7. Your Rights

Robust d.o.o. ensures the exercise of all rights related to the processing of your personal data.

You can request at any time:

- the deletion of your data from the inquiry database,
- a printout of your data stored for inquiry purposes.

For all information, questions, and the exercise of rights (providing or withdrawing consent, accessing personal data, monitoring access to personal data, etc.), we are available at the email address info@robust.si.

8. Changes

We reserve the right to occasionally adapt this Policy to actual circumstances and data protection legislation as necessary. Therefore, we kindly ask you to check the current version before providing personal data to be informed of any changes and additions.